



Winter 2018

Christmas Closing Dates:

Tuesday 25th December 2018
Wednesday 26th December 2018
Tuesday 01st January 2019

If you require any medical services over the christmas period please ring the surgery telephone number and you will be connected to the Out of Hours service. If it is a Medical Emergency then you need to go directly to A+E.

General Data Protection Regulation

GDPR came into force on the 25th May this year. This is a legislation that helps protect your information with us. If you require a copy of any letter, appointment or information on you, you will have to bring along documents, preferably with a photograph to prove who you are, before we give out this information.

Care Navigation

Our staff know a lot more than how to answer the phone. They are not just call-handlers: they are trained care navigators. Equipped with extra skills to help you get to the right health service as fast as possible.

Please see the posters in the waiting room. By asking a few simple questions, they may be able to point you in the right direction of other services that could help you better and faster, such as:

- Optician
- Pharmacist
- Dentist
- Family Services
- Community Support Group

Flu Vaccinations are available, please ask at reception.

Other Services that we can provide:-

- Family Planning Clinic
- Joint Injections
- Coil fits for non-registered patients with heavy bleeding
- Vaginal Pessary fits

NHS Health Checks

We are offering health checks for patients who do not have any underlying problems ie. COPD/Diabetes etc.

This is an initiative by the NHS to check people aged between 40-74 who would not normally need to see a doctor on a regular basis.

GP Letters

To all patients please note that we will **NOT** be writing any letters, including the following:-

- School Attendance
- Housing
- PIP Payments
- Blue Badge Forms

If these associations need further information then they will contact the surgery direct.

New Pharmacy

A new pharmacy has opened in the village called Rossington Pharmacy who will deliver your medication to your door.

If you are interested please pick up leaflet in reception for more information on how to register with them.

Patient Participation Group

We need some younger patients to join our group. Why not come along to one of our meetings and have a chance to see how things work in the surgery and have a say about how we can change things for the better.

NEXT MEETING 17.1.19

Why not come and join us just contact the practice manager if you are interested in attending.

Healthwatch Doncaster

This is a new service where you can post your feedback regarding your health care :-

www.healthwatchdoncaster.org.k

www.facebook.com

Twitter: @hwdoncaster

Website: www.westendclinic.org.uk



West End Clinic



west end clinic@endclinic