



Spring 2019

Public Bank Holiday Closing Dates:

Friday 19th April 2019
Monday 22nd April 2019
Monday 6th May 2019

If you require any medical services over the easter period please ring the surgery telephone number and you will be connected to the Out of Hours service. If it is a Medical Emergency then you need to go directly to A+E.

We would like to take this opportunity to introduce our new salaried GP

Dr I Maqsood.

He started with our practice Monday 4th February 2019.

General Data Protection Regulation

GDPR came into force on the 25th May this year. This is a legislation that helps protect your information with us. If you require a copy of any letter, appointment or information on you, you will have to bring along documents, preferably with a photograph to prove who you are, before we give out this information. **Also** if a partner, relative or friend is

collecting your prescription on your behalf, you must take one of our forms and complete it stating you give permission for the named person to collect your prescription.

Care Navigation

Please see the posters in the waiting room. By asking a few simple questions, they may be able to point you in the right direction of other services that could help you better and faster, such as:

- Optician
- Pharmacist
- Dentist
- Family Services
- First to Physio
- Community Support Group

Other Services that we can provide:-

- Family Planning Clinic
- Joint Injections
- Coil fits for non-registered patients with heavy bleeding
- Vaginal Pessary fits

Don't forget spring is on it's way please be prepared if you suffer from hayfever symptoms to have your medication ordered.

NHS Health Checks

We are offering health checks for patients who do not have any underlying problems ie.

COPD/Diabetes etc.

This is an initiative by the NHS to check people aged between 40-74 who would not normally need to see a doctor on a regular basis.

GP Letters

To all patients please note that we will **NOT** be writing any letters, including the following:-

School Attendance

Housing

PIP Payments

Blue Badge Forms

If these associations need further information then they will contact the surgery direct.

New Pharmacy

A new pharmacy has opened in the village called Rossington Pharmacy who will deliver your medication to your door.

If you are interested please pick up leaflet in reception for more information on how to register with them.

Public Health England have a new campaign out to help to **Stop Smoking.**

Please see the posters in reception or ask at reception for more information.

Patient Participation Group

We need some younger patients to join our group. Why not come along to one of our meetings and have a chance to see how things work in the surgery and have a say about how we can change things for the better.

NEXT MEETING 11.4.19

Why not come and join us just contact the practice manager if you are interested in attending.

Healthwatch Doncaster

This is a new service where you can post your feedback regarding your health care :-

www.healthwatchdoncaster.org.k

www.facebook.com

Twitter: @hwdoncaster

Website: www.westendclinic.org.uk



West End Clinic



west end clinic@endclinic